

Samlesbury Hall - Access mission statement 2015.

The provision of access for visitors and staff is recognised to be a core objective of the Samlesbury Hall Charitable Trust (no 526052).

The Hall is committed to the improvement of access to its collections and its site by adopting creative and sensitive solutions to access issues and by the adoption of best practice with regard to the display and interpretation of its collections, its visitor services, and the training of its staff.

Areas of access considered:

Physical

The Hall will strive to offer all visitors a safe and physically accessible environment within the constraints of operating a 14th century Grade I listed building and gardens, and the provision of a historically appropriate environment.

The Hall aims to provide visitors with physical disabilities access to all public areas of the building, in accordance with the Disability Discrimination Act 1995, and the additions and amendments to the Act 2005, within the constraints of listed building regulation and in the operation of the buildings, gardens and related events and activity programme within a historically appropriate environment.

Elderly visitors and those caring for young children will also be considered within the provision of physical access.

Sensory

The Hall aims to provide and continue to explore, the provision of access for those with visual and hearing impairment in accordance with the Disability Discrimination Act 1995, and the additions and amendments to the Act 2005. The Hall will investigate and provide alternative methods of communicating information to those with sensory impairment.

Intellectual

The Hall aims to provide the means for all visitors to gain an understanding and appreciation of the history of the property through the adoption of best practice in the display and interpretation of its collections.

Financial

The Hall will strive to maintain admission prices and retail services at an affordable level within the constraints of its status as an independent heritage site and Charitable trust (no 526052).

Emotional

The Hall aims to maintain a friendly and welcoming environment for visitors from all sectors of the community and to provide appropriate training for its staff.

Cultural

The Hall aims to provide the means to access information for those whose first language is not English.